## EMERGENCY PLAN: WHAT NEEDS TO BE DONE?

## **Emergency examples:**

- Fire damage/fire brigade deployment
- Heating stops working
- No hot water
- Burst pipe
- Risk to life and limb
- Blocked pipes
- Power failure
- Storm damage

Call the responsible
Covivio Immobilien GmbH
emergengy service on
Tel. 0208 / 97 064 888

Make sure to check whether the situation is an emergency or involves fixing damage and can therefore wait until the next working day. Our emergency service colleagues can provide assistance if you aren't sure.

Contact your contact partner on the phone, by email, in the tenant app or using another method of communication.



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